

Social Assistance Verification (SAV) Portal

Information for Physiotherapists
How to access the SAV Portal to
confirm social assistance eligibility

www.verify.sa.mcass.gov.on.ca



1 Click 'Eligibility Verification'

2 Select your location

3 Search using the following criteria

- ➔ Ontario Health Card + date of birth + minimum of one additional search field OR
- ➔ Date of birth + minimum of two additional search fields

4 Print, save or record eligibility results for audit purposes:

- ➔ Patient first and last name
- ➔ Ontario Health Card number or Temporary Health Reference number
- ➔ SA Programs date of coverage
- ➔ SAV Portal reference number

Client Eligibility Process for Social Assistance

- ➡ If a paper drug card is presented, the clinic staff should accept the card as proof of eligibility for social assistance. If the patient provides their Ontario Health Card or government ID, the clinic staff must check the SAV Portal before providing service in the month the patient is set to begin the episode of care. If the patient is found to be eligible, coverage is provided for the entire duration of the episode of care.

Client scheduled to attend first appointment in an episode of care in the current month

Check Eligibility Using SAV Portal

