

Social Assistance Verification (SAV) Portal

Information for Pharmacists
How to access the SAV Portal to
confirm social assistance eligibility

www.verify.sa.mcass.gov.on.ca



1 Click 'Eligibility Verification'

2 Select your location

3 Search using the following criteria

- ➔ Ontario Health Card + date of birth + minimum of one additional search field OR
- ➔ Date of birth + minimum of two additional search fields

4 Print, save or record eligibility results for audit purposes:

- ➔ Patient first and last name
- ➔ Ontario Health Card number or Temporary Health Reference number
- ➔ SA Programs date of coverage
- ➔ SAV Portal reference number

Using the SAV Portal in the Claim Submission Process

The SAV Portal should only be used when:

- ➔ A patient presents an Ontario health number and a claim is rejected in the HNS because program eligibility cannot be established based on the related response code.
- ➔ A patient is not eligible for OHIP but presents a valid government issued identification or the social assistance statement of assistance.

Submit claim in HNS

